

## Online Maps & Map Errors

### Troup County GIS Maps

There are over 1,100 road miles and 1,600 unique road names in Troup County. While we work very hard to ensure maps are accurate, you may nevertheless come across a misspelling or other issue. If you find an issue with the Troup County maps (hosted by BinaryBus) at <http://troup.binarybus.com/maps>, please report the issue to [mapper@troupco.org](mailto:mapper@troupco.org). We not only welcome reports and suggestions, we encourage them. This also goes for any suspected spelling errors on street signs.

### Free Online Maps

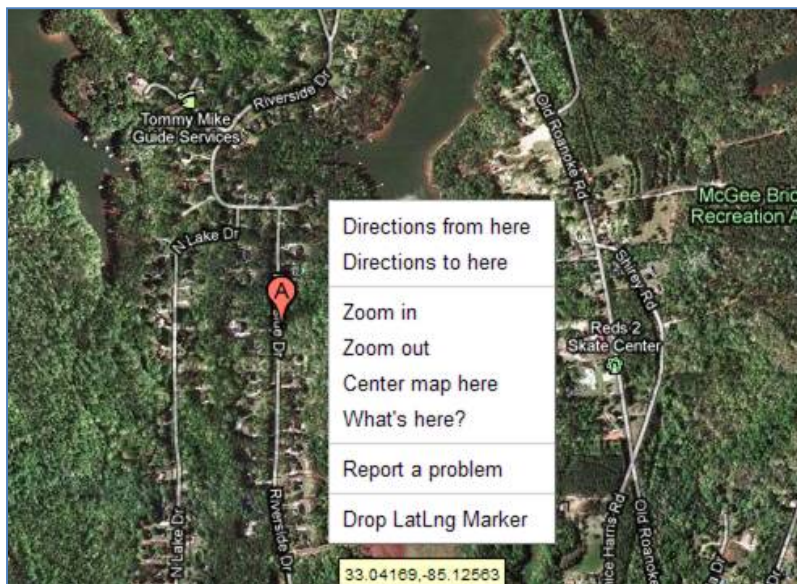
Many online map (Google, Mapquest, for example) users and drivers using GPS devices (TomTom, Garmin) have all experienced issues when online maps diverge from conditions in the real world. As you can imagine, maintaining accurate maps for the entire world is daunting and, when you think about it, it's pretty amazing that we have free maps that are, with a few exceptions, pretty accurate. With that in mind, one knows Troup County like we do. So when we see these errors - missing streets, incorrect spellings, etc – we can help improve these free online maps by reporting the errors. It's actually pretty easy.

Almost all commercial maps used free on the Internet are provided by two companies – Navteq and TeleAtlas. Internet companies like Google, Yahoo and the like purchase data from these companies. The easiest way to report map issues that will ultimately make it to the Internet companies is to provide feedback to these two companies. That's pretty easy as well – the links below go to the sites where any user can provide map feedback.

Navteq - <http://mapreporter.navteq.com/>

TeleAtlas - <http://www.teleatlas.com/ForConsumers/MapFeedback/index.htm>

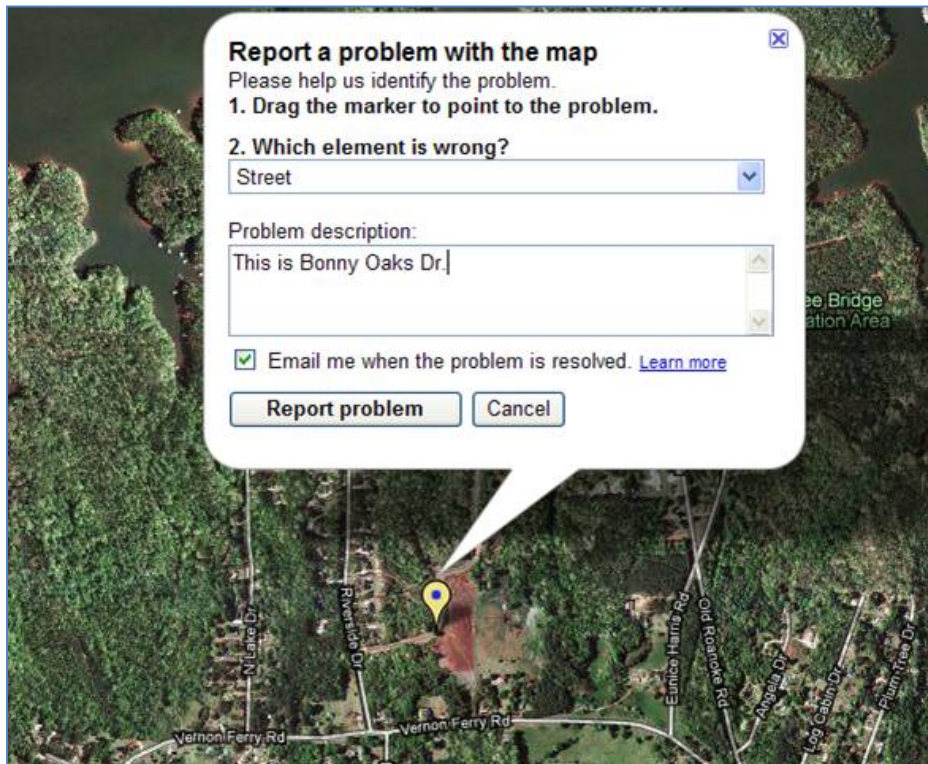
It can take several months for suggested changes to make it to online maps. Users can also provide



feedback directly to the Internet sites. These suggestions sometimes will speed corrections. We'll demonstrate how to do this on Google maps, for example, the user can right click on the spot where he wants to report a problem. Click on the menu item "Report a Problem"

Then, as in the next screenshot image, select Street from the drop down menu. Then type in the comments in the "Problem

description” section. Then click the “Report the Problem” button. I have a Google account, so I’ll get e-mail updates regarding the issue.



Again, any user can do this and we encourage everyone to use this tool. Navteq will ultimately incorporate Troup County’s more accurate GIS maps. In the meantime, the more users that report issues to online mapping companies, the faster they may be corrected.

### Addresses

An incorrect address – including poorly displayed addresses - can be a serious problem for residents and visitors. At worst, a bad address – and especially failure to display the address - can make it difficult for 911 and public safety to locate you during an emergency. At least, a bad address can make it difficult to locate your home. It can be especially problematic for businesses who want customers to locate them. Report address issues also to [mapper@troupc.org](mailto:mapper@troupc.org). Find out how to display you address with [this flyer](#).

### [Troup County Governmental Services](#)

[Troupcountyga.org/gis.html](http://Troupcountyga.org/gis.html)

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