



**Media Release**

**FOR IMMEDIATE RELEASE**

**April 1, 2020**

## **County Announces Hotline to Address COVID-19 Questions**

**Troup County, Ga. April 1, 2020** – The Troup County Board of Commissioners has launched a community-wide hotline to respond to questions and concerns related to Coronavirus Disease (COVID-19) in Troup County, effective April 1, 2020.

The Troup County COVID-19 Information Hotline will be staffed Monday-Friday from 8:00AM-5:00PM and will be available to the public until May 16<sup>th</sup>, unless extended or sooner dismissed, following the guidelines stated in the previously amended local state of emergency ordinance for Troup County. It will be utilized to answer frequently asked questions regarding COVID-19, current Troup County services related to COVID-19, local emergency ordinance concerns, etc. as a way to offer a centralized method of contact for inquiries while also decreasing the abundance of non-emergency calls from E-911 communications. The county encourages the public to utilize the hotline for all non-emergency questions and concerns related to COVID-19 in the community. For emergencies, please continue to call 911.

Troup County staff will work to provide relevant and up-to-date information to all residents who call into the hotline. In addition, staff will strive to direct callers to the appropriate resources across the community and the state. The hotline can be reached at (706) 883-1719.

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